The Roles of the Registered Nurse in Primary Care and Public Health Collaboration

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Acknowledgements

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Why?

- Need better performing health systems
- High performing systems = high performing PC
- Chronic disease 'Tsunami wave'
- Vulnerable populations have less access to care

What do we have in Canada?

- Generally PC / PH/ MH / Acute care = silos
- Moving to team based care in **some** provinces

BC's Ministry of Health Goals

- Improve access to care for vulnerable populations
- Improve chronic disease prevention (Setting Priorities, BC MOH, 2014)
- In the beginning process to create 'Primary Care Networks'

Why public health and primary care?

 Public health mandates –primary prevention, outreach, communicable disease prevention, maternal/child health

• Can this expertise mesh with PC who see's the largest volume of patients in the health care system to see improvement in target areas?

Workforce optimization

- How can we improve PC/PH collaboration?
- Who can do the work?
- Nurses largest professional in PH system but relatively few in PC system in Canada

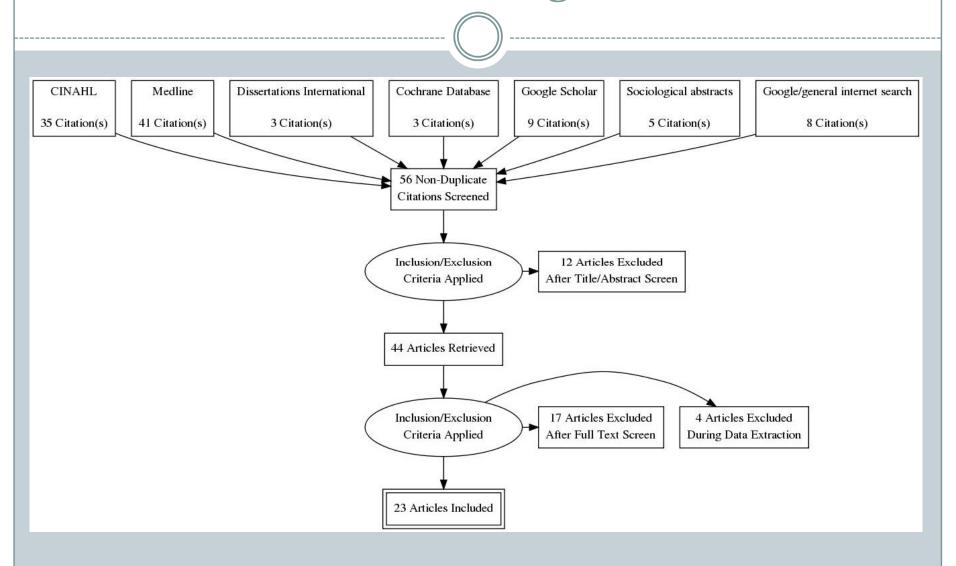
Research Question

• What are the roles of the registered nurse in PC and PH collaboration?

Methods

- Scoping Review was conducted
- 23 articles were reviewed as well as grey literature
- Data analyzed for nurses roles, type and purpose of collaboration, participants, health focus, motivators
- Rigour two team members coded initial articles

PRISMA diagram



Challenges in the Scoping Review

- Nurse's role was embedded in the articles and often vague
- **Multiple names** of the nurse's positions ie. Public health nurse, nurse visitor (acknowlege PHN vs generalist nurse)
- Variation in integration of PH into PC (Europe vs North American studies)

Results Health foci in PC/PH collaborations

- **Chronic disease** Obesity secondary prevention programs (USA/UK)
- Maternal /child health improvement in maternity care transitions (Australia/Canada)
- **Immunization** increase influenza prevention in hard to reach populations/ pandemic management (USA/Can)
- Communicable disease screening in underserved populations STI/ TB (USA)

RN Roles identified

- Relationship builder
- Program facilitator
- Care coordinator
- Outreach

| | Interpersonal | Organizational | Systemic |
|-------------------------|--|---|-----------------------------------|
| | | | |
| Relationship builder | Immunization/ Obesity programs between PC and PH (Kempe et al., 2014; Monsen et al., 2015) | | |
| | See next slide | | |
| | | | |
| Care Coordinator | Focus on care transitions of Maternal child and | | |
| | Chronic disease | | |
| | high needs patients/ families | | |
| | | | |
| Outreach | Obesity and chronic disease home (Korhonen et al., 2014; van Avendonk et al., 2012) and | | |
| | community (Elliott et al., 2014; Serpas et al., 2013; Weinstein et al., 2013) | | |
| | Communicable disease screening and care (Weinstein et al., | | |
| | 2013) | | |
| | Immunization (Kempe et al., 2014; Lebrun et al., 2012) | | |
| Program Facilitator | | Nutrition/ Obesity Programs (I 2015; van Avendonk et al., 2012 | • |
| | | | |
| | | Communicable disease advisor (Kempe et al. (2014); Wynn & N | |
| | | Implementation of provincial/si | |
| | | guidelines Levy et al., 2011; (Mo 2013) | onsen et al. 2015; Serpas et al., |

Relationship builder

- supportive, sharing, checking in, reminding, visiting and talking (Monsen et al., 2015)
- ... "it gives us a face and a name so we can call (the public health department) if we have other problems" (Kempe et al., 2014, p. 115)
- "I think the better they know us and the more they see us as an actual resource, the more comfortable they are when there's really a public health issue that has to be dealt with" (Kempe et al., 2014, p. 115).

Discussion

RN Roles in PC/PH collaboration support improvement in:

- Chronic disease management and prevention
- Access to care especially for vulnerable populations
- Horizontal and vertical integration/'micro/macro'

integrators (IHI/ Farmanova et al. 2016)

Recommendations - Health Authorities

- Increase the use of RNs in:
- PC/Acute/PH liaison roles
- Program facilitation into PC settings role out a provincial guideline
- Start with areas of overlap such as immunization, maternal child programs

Recommendations - Research

- What are the most effective model for using the health promotion nurse in PC -temporary secondment/ attachment/or employee?
- Are the skills and knowledge of the PHN vs a generalist RN necessary for collaborative roles at organizational and systemic levels?
- What does the experience of a PHN offer the role?

Recommendation - Education

- Are RNs adequately prepared to work in PC settings
 - exposure to PC in pre-licensure
- What post licensure training may be required?

Take away messages

When RNs work to improve collaboration between PC and PH, **great things happen**!

- Improved access to care esp. for vulnerable populations
- Improved chronic & communicable disease prevention and management
- Reduced silos between health sectors -PC/Acute/Community

