

The logo features a stylized '@' symbol. The top curve of the '@' is purple, and the bottom curve is gold. A small purple dot is positioned above the top curve.

# YourSide Colleague®

- Anytime, Anywhere!

Innovation for  
Learning & Knowledge Transfer

## Key Presentation Outcomes

We will:

- Set the framework of our program foundation
- Describe an innovative, web-based learning tool
- Demonstrate blended approaches that bridge learning gaps for those new to technology
- Present data supporting the program as a valuable educational strategy
- Provide insights for future application for health care professionals and staff working in FN communities

## *Framework for the Future*

- Growing community interest & SEHC investment
- Sustainable & trusting relationships
- Investing in professional development opportunities = building capacity, knowledge and confidence
- Shaping the future for generations to follow



## SEHC Investment

- An innovative network of knowledge and care extending to British Columbia, Manitoba and Saskatchewan First Nations
- Built on collective wisdom and collaboration
- Over **430** aYSC registered participants
- Over **175** First Nation communities
- Vision to provide @YourSide Colleague to every First Nation community requesting access
- SEHC is actively seeking funding for continued expansion and ongoing sustainability
- Grassroots initiative continues to grow!



## *Relationship with FN*

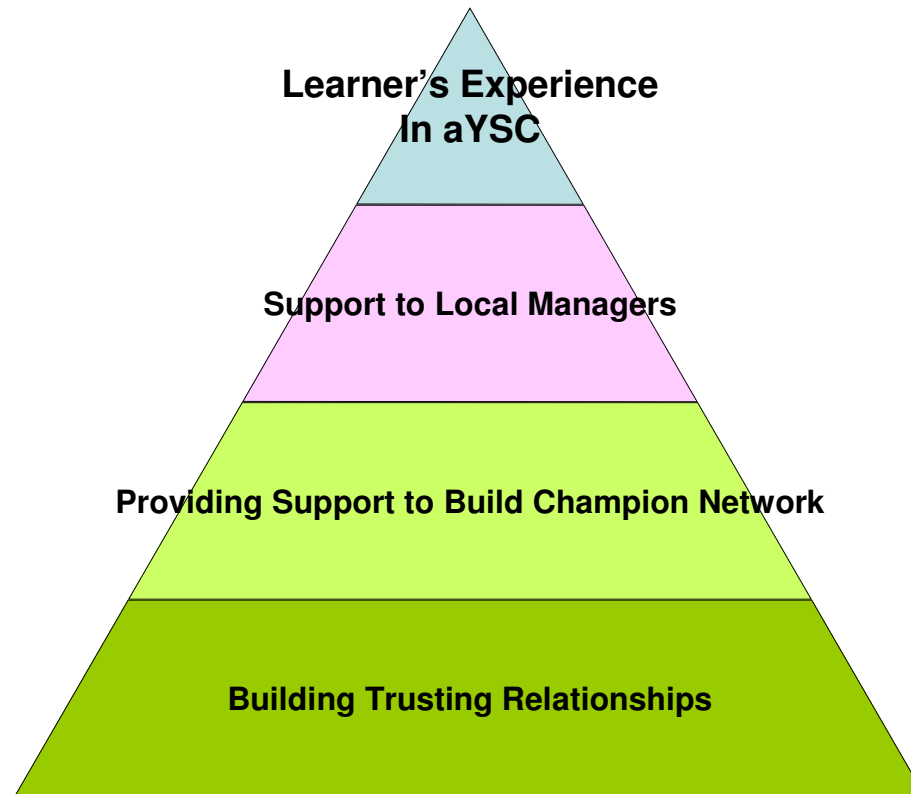
- First Nations were early adopters and have been instrumental in helping to shape the ongoing evolution of aYSC
- In 2000, SEHC was approached by First Nations in Manitoba to share aYSC with a number of communities looking for innovative solutions to improve health services at a local level
- First Nations provide input on content and suggestions for adapting the program to meet their needs
- First Nations participate in an advisory capacity and represent aYSC on provincial aYSC Champion networks

## **Building Community & Trust**

- **Build trusting relationships**
- **Recognize and celebrate cultural diversity**
- **Provide support to Champion Networks**
- **Support to local managers**
- **Quality experiences for learners**
- **Engage! Engage! Engage!**



# **Relationships that make it work!**





## **@YourSide Colleague :** **the web-based learning tool**

### **Benefits of the Program:**

- @YourSide Colleague provides up-to-date information and best practices in health care including effective ways to gain knowledge and access to current evidence-based learning resources
- Builds skills and confidence among health providers at the community level
- Addresses major diseases and health issues experienced by the First Nations and Inuit population

### **Engaging our learners!**

- Self-guided/self-directed learning
- Blended learning including study groups and learning guide calendars in Palliative Care, Diabetes and Wound Care



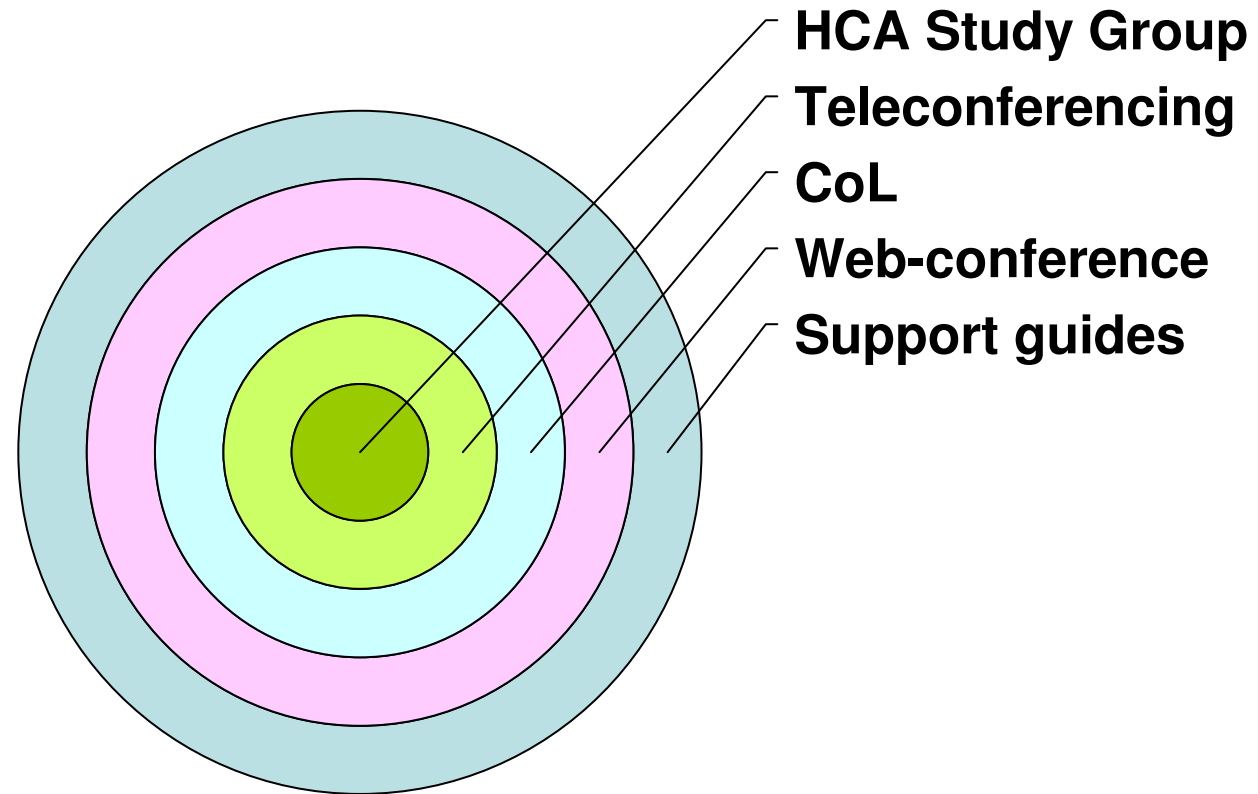
## *Solution to Meet Challenges*



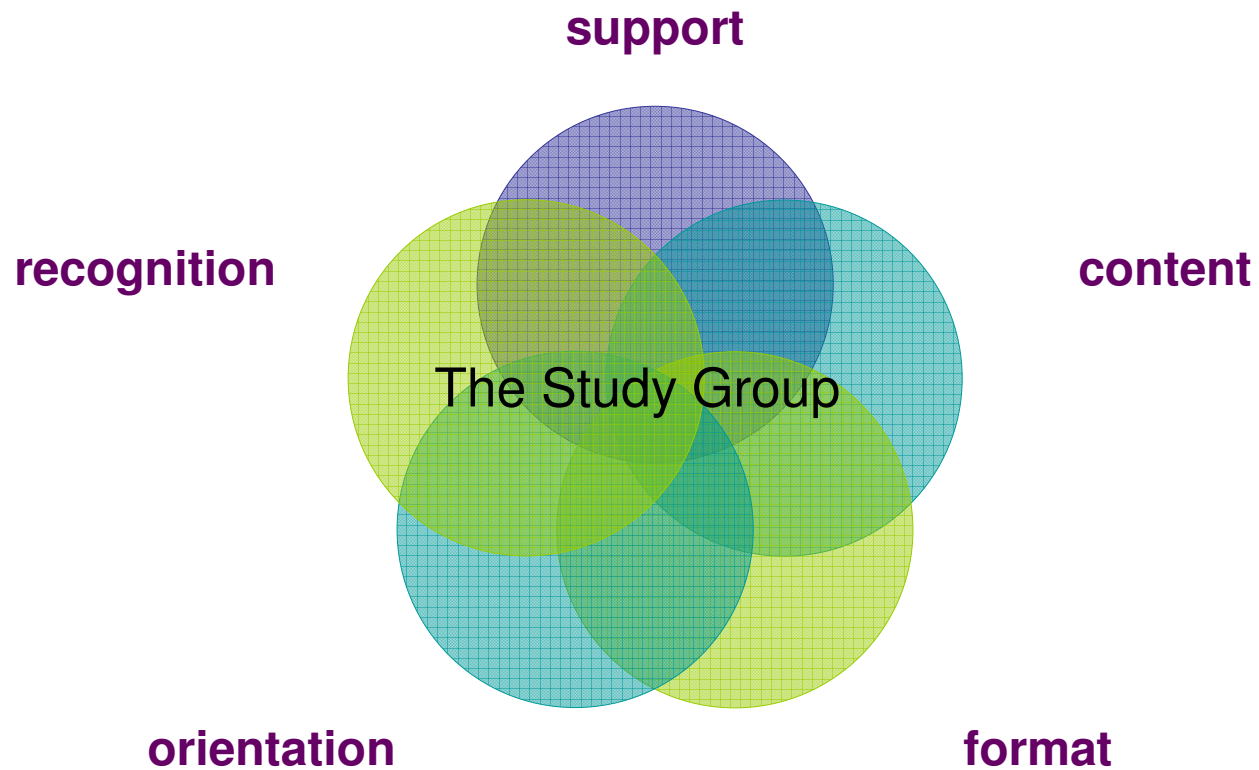
- Recognizing need
- Recognizing challenges
- Recognize talent

***The solution – the Study Group format!***

# Blended Approach Success Factors



# Study Group Foundational Elements

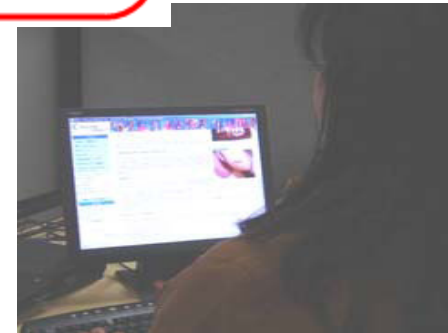


- Review of 'all things @YourSide Colleague'
  - Login
  - Navigation
  - Posting in CoL
- Introductions
- Review roles & responsibilities
- Familiarization with format
- Review the content



[Let's Get Started!](#)

What you need to know to jump start your learning



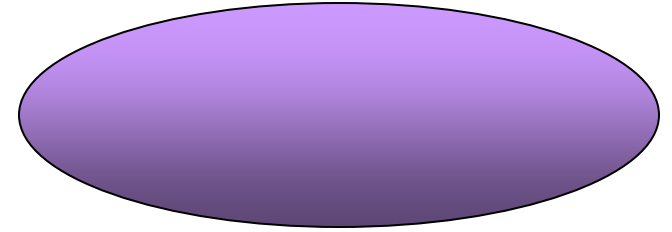


**Format!**

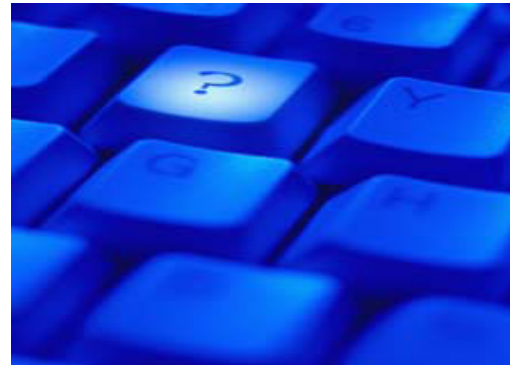
- Several week commitment
- Blended approach:
  - Dedicated online CoL
  - Facilitated regularly scheduled teleconferences
- Interactive learning through Adobe Connect
- Readings, reflections, case studies, sharing
- Comfortable and safe environment
- Pre and post testing for learner self evaluation



- Evidence based
- Written by subject matter experts
- HCA course consists of 12 individual Learning Topics
- Subtopics within each Learning Topic
- Current, relevant, challenging, applicable



- Computer
- Internet connection
- Printer
- Telephone
- Login & password (provided by @YourSide Colleague team)
- Daily support from aYSC EL and co-coordinator, product mgr, & facilitator
- VM and direct line calling



- Learner
  - ‘How to be a Successful Learner’ guide
  - ‘How to Use Learning Guide Calendars’ guide
  - Access to subject matter experts and facilitator
- Facilitator
  - ‘Facilitator Guide’ for Train-the-Trainer
  - Access to aYSC team
- Technology
  - Access to aYSC IM resource for troubleshooting
- Weekly ‘connections’
- Personal contact



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aYSC Home | Accessibility | Help | Log out

**New Orientation**












Course Content Map Course Content Announcements Search My Grades Notes

Your location: Home Page

**Welcome to @YourSide Colleague® Orientation!**

This course will guide through everything you need to know about orientation. After completing this course, you and your staff will have access to helpful tools for your practice and will feel more connected to your own talent, your colleagues and your organization.

**Getting Started:** Click on the Let's Get Started! icon.

 <b>Let's Get Started!</b> What you need to know to jump start your learning	 <b>Learning Topics</b> Learn about current topics in Orientation	 <b>Knowledge Tests</b> Assess your knowledge uptake
 <b>Discussions</b> Discuss topics in Orientation with specialists and colleagues	 <b>Glossary</b> Key terms you should be familiar with	 <b>Library</b> Documents and articles to support your learning
 <b>Tools and Templates</b> Tools and forms you can use in your daily practice	 <b>Web Resources</b> Use the power of the internet to expand your knowledge	 <b>How-To Videos</b> Play interactive videos and learn to use the features and tools in this course hands on
 <b>Help and Support</b> Find help topics on how to use the features and tools in this course	 <b>Comments and Feedback</b> Tell us how we can improve your learning experience	



- 2 Levels of Recognition
  - Certificate of Participation
  - Certificate of Course Completion
  - Criteria

## Indicators of Success

- Client comments
- Applicability to practice
- Meeting needs of nurse/PSW/community
- Adding value to foundational body of knowledge



- *Evaluation strategies:*
  - Survey monkey
    - Anonymous
    - 4 key areas of focus
    - Quantitative & qualitative
  - Meeting notes
    - With permission
  - Independent comments
    - Feedback in aYSC

## *Evaluation Highlights*

- n=13, 84.6% response rate (all questions)
- 89% of participants felt blended approach helped them succeed in their learning
- 90.9% participants report positive impact of study group and learning to practice
- 81.8% found continued support through the study group format assisted learning
- 72.3% found the online CoL beneficial in learning

“It increased my learning experiences with other study group members. They had different ideas”



## **Qualitative Comments**

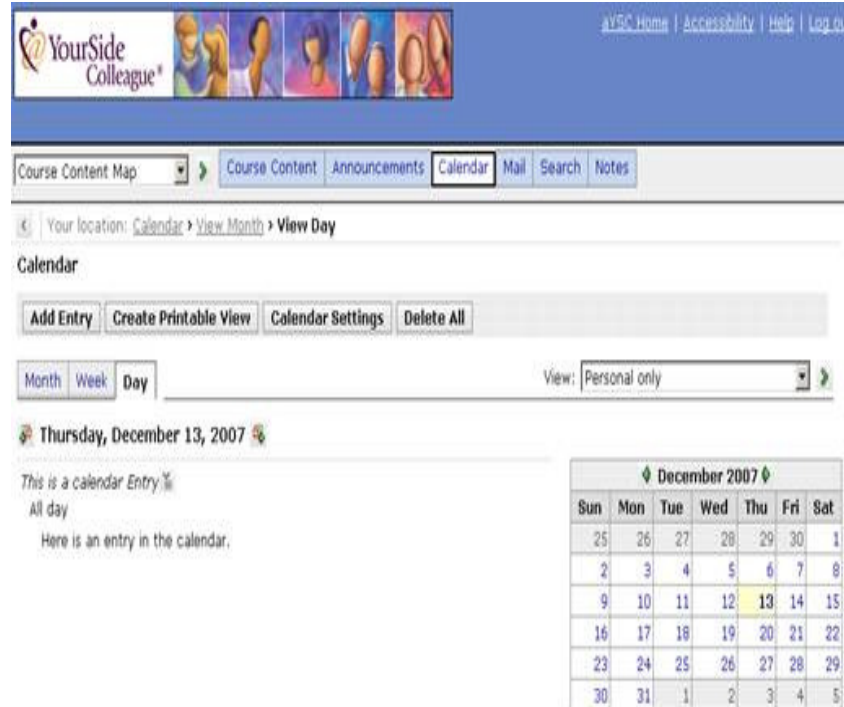
“This course has really helped me in my daily work with my clients”

“I enjoyed learning the course, it was fun. I enjoyed listening to PSWorkers all across the country. I hope in the future we will meet again. Thank-you”

“This was really a wonderful experience for me...I would recommend future HCA's to get into @YourSide Colleague and the valuable information that it has to offer. Excellent project!”



- Move to 'guided' self-directed learning
- Learning Guide Calendars - LGC
- Blending technologies to best meet specific learning needs
- Iterative process...



The screenshot shows the 'YourSide Colleague' interface. At the top, there is a navigation bar with links for 'Home', 'Accessibility', 'Help', and 'Log out'. Below this is a menu with options: 'Course Content Map', 'Course Content', 'Announcements', 'Calendar', 'Mail', 'Search', and 'Notes'. The 'Calendar' option is selected. The main content area shows the current date as 'Thursday, December 13, 2007'. There are buttons for 'Add Entry', 'Create Printable View', 'Calendar Settings', and 'Delete All'. A view selector shows 'Month', 'Week', and 'Day' options, with 'Day' selected. A 'View: Personal only' dropdown is also present. Below the date, there is a message: 'This is a calendar Entry. All day Here is an entry in the calendar.' To the right, a calendar grid for December 2007 is displayed, with the 13th highlighted.

Sun	Mon	Tue	Wed	Thu	Fri	Sat
25	26	27	28	29	30	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31	1	2	3	4	5

## *Positive Outcomes for Learners*

- facilitated virtual learning environment
- professional development opportunity
- support of evidence applied to practice
- support of peer colleagues in learning
- opportunity for input and feedback to enhance the @YSC learning environment
- opportunity to learn about facilitation as a champion of virtual learning through participation in a study group





# **Study Groups Make it Work!**

