


## Why Documentation and Why Now?

- Chief Nursing Officer for each public health unit is responsible for quality assurance, continuous quality improvement, & organizational effectiveness
- Internal differences in documentation create risk mitigation and quality assurance concerns
- Plan to implement an electronic medical record and impending  roll out



Efficient and effective documentation will be understood and practiced by all nurses as an integral part of nursing practice and a valuable tool for ensuring quality client outcomes.

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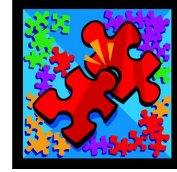
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Isabelle Mogck, CNO & Director of Communicable Diseases; Rebecca Spark, Research & Policy Analyst; Dale Clarke, Supervisor

## Key Documentation Strategy Components

- Committee Structure
- Situational Assessment
- Vision Development
- Rapid Literature Review
- Policy Development
- Stakeholder Feedback
- Change Management Strategy
- Training and Development
- Evaluation



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## Situational Assessment Highlights

(18 programs)



- 17 programs use forms – 11 have protocols
- 8 programs currently have audit structures
- 4 programs have documentation frameworks
- 10 programs have duplicate charting (same information documented in more than one place)
- 12 programs use lengthy narrative notes
- Lengthy amounts of time spent documenting

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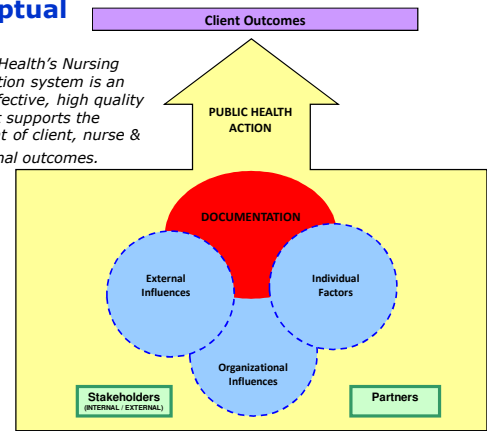
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## Conceptual Model

Peel Public Health's Nursing Documentation system is an efficient, effective, high quality system that supports the achievement of client, nurse & organizational outcomes.



## Rapid Review

**What are the essential elements of nursing documentation to mitigate risk as defined by better client, nurse, and organizational outcomes?**



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## Rapid Review – Key Findings

- High quality evidence suggests that clinical pathways and structured forms of documentation can have positive effects on patient outcomes. Computerized records may not.
- Clinical pathways, computerized record systems and structured documentation can have positive effects on nursing outcomes, including documentation, time, and practice. Computerized record systems have mixed effects.
- High quality evidence demonstrates that clinical pathways and structured documentation can have positive impacts on organizational outcomes.
- Qualitative evidence provides essential elements of high quality nursing documentation that can be incorporated into policies, procedures, and guidelines.



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