



COLLEGE OF NURSES
OF ONTARIO

ORDRE DES INFIRMIÈRES
ET INFIRMIERS DE L'ONTARIO

THE STANDARD OF CARE.

An Emerging Partnership Model – Taking Action to Address Systems Issues in the Community

Kim Dalla Bona, Saint Elizabeth Health Care

Katie Dilworth, Toronto Public Health

Myra Kreick, CNO Outreach Consultant, Community & Public
Health

Objectives

- To identify key issues and trends of community based practice setting realities and how this information will be utilized to develop future learning tools and services.
- To increase knowledge related to how the regulatory body is working in partnership with the community to address their learning needs and build capacity in self regulation.



Vision

Excellence in nursing practice everywhere in Ontario.

Mission

To protect the public's right to quality nursing services by providing leadership to the nursing profession in self-regulation.

CHNAC Standard 3.0 - Building Relationships

- Who is our 'Community'?
 - The Public
 - Sector Advisory Group
 - Networks
 - All Sector Advisory Groups
 - All departments within the CNO
 - All CNO members who work in Community Health
 - Entire CNO membership

Standard 3.0 - Building Relationships

- Outreach incorporates principles of Standard 3.0
 - Respects & trusts the community's ability to know the issue they are addressing and solve their own problems
 - Maintains awareness of community resources, values & characteristics

Outreach Program: Key Elements

Outreach Consultants

Sector Specific Advisory Groups

Nursing Leadership Advisory Group

Reaching out to practice settings...



Outreach Consultant Focus

- Develop and lead Sector Specific Advisory groups
- Identify yearly sector plan
- Link with Nursing Leadership Advisory Group
- Link with membership in Community/Public Health sectors
- Seek opportunities for collaboration with stakeholders and other members of Practice team
- Provide practice consultation based on expertise

Sector Specific Advisory Groups

- A diverse group of nurses from all categories and roles who practice across Ontario
- Focussed on applications of the standards in their practice sector
- Seeking to understand issues at the systems level
- Six groups of committed volunteers representing over 100 different organizations!

Advisory Group Members

RN's, RPN's and NP's working in:

- Public Health
- Home Health
- Community Health Centres
- Academia
- Occupational Health
- Rehabilitation Facility
- Telehealth
- CCAC
- Clinics (Hospital, First Nations, University)



Sector Advisory Group Role

- Advise CNO, through the Outreach Consultants, of systems issues that facilitate or hinder nurses ability to practice according to the standards
- Work with the Outreach consultants to develop a yearly plan focussed on issues that are within the mandate of CNO
- Provide regular updates to managers, Nursing Councils and Professional Practice Leaders regarding outreach activities
- Share information from the sector groups with other networks and contacts

Benefits of the Sector Advisory Group

- Information sharing among the many LHIN areas within the province (i.e best practices)
- The diverse membership offers expertise in a variety of clinical areas (ex. Home Health, Public Health, Occupational Health, Academia, etc.)
- Provides an opportunity to discuss emerging trends and issues within our sector
- Offers the opportunity to have active dialogue on topics brought forward by all members of the Advisory Group
- Provides the Advisory Group with current information to be communicated within their respective communities

Community and Public Health Initiatives

- Documentation
- Scope of Practice
- Nurse Safety
- Transfer of Accountability

Why did members join?

- Opportunity to work directly on issues of importance with other nurses across sectors
- Obtain knowledge and information
- Advocate for changes to policy/practice directions of CNO
- Bring “real life issues” of practice in the sector to the table for discussion and proactive resolution
- Provide deeper insight into sector wide issues and practice concerns
- Inform CNO of new, innovative approaches to nursing practice developing in our organizations

Partnership and Collaboration

Opportunity to:

- Hear and be heard
- Influence and be Influenced
- Learn and teach



Who will I provide the information to?

As an Advisory Group member provide information to:

- Employer
- Colleagues

Information obtained is integrated into and influences:

- Decision-making
- Program Development
- Policy

Examples of Information Exchange

1. Nursing Utilization
2. DNRC Form
3. Documentation
4. Medication Administration



Example of Information Exchange – Documentation Consultation

- Language: the current Standard uses clinical language (e.g., Kardex, treatment)
- Who is the client: the individual, group or community?
- Consent: what does consent look like at the group level or at the population level?
 - Anonymous service: how documented?
 - Nursing roles: other than at the bedside (e.g., liaison role)

What's available now.....

- The Learning Centre at www.cno.org
- Online Learning Modules
- Teleconferences or web-based meetings
- Consultations
- Practice Line 416-928-0900 x6397 or 1-800-387-5526
- Outreach consultants

What do we foresee for the future?

- Sector wide input around practice issues resulting in enhanced development of standards to support nurses and clients
- Engagement and networking across sectors
- An understanding by the regulatory body of facilitators and barriers to application of nursing standards in Ontario
- Continuous quality improvement of CNO deliverables
- Working in partnership to promote protection of the public interest

Authors

- Kim Dalla Bona, Advanced Practice Consultant, Medicine, Saint Elizabeth Health Care
kdallabona@saintelizabeth.com
- Katie Dilworth, Professional Practice Consultant for Toronto Public Health & Professional Practice Leader for Nursing
kdilwor@toronto.ca
- Myra Kreick, College of Nurses of Ontario Outreach Consultant Community & Public Health
mkreick@cnomail.org

Outreach Program

Questions

